

Care Support Worker

	ESSENTIAL	DESIRABLE	MEASURED BY
<p><u>ATTAINMENTS/ MENTAL EFFORT</u></p> <p>Qualifications</p> <p>Work Skills</p> <p>Learning Ability</p>	<p>Proven ability to understand and comply with detailed procedures.</p> <p>NVQ Level II in Care/ Equivalent or willing to undertake.</p> <p>Basic computer skills in order to access Trust policies.</p> <p>Proven ability to take on board new ideas, skills and knowledge.</p> <p>Maintain confidentiality.</p>	<p>Keyboard skills</p>	<p>Application Form/Interview/References</p> <p>Application Form/Interview/References</p>
<p>Communication Skills</p> <p>Flexibility</p> <p><u>EMOTIONAL EFFORT</u></p> <p>People Skills</p>	<p>Communication and effective listening skills.</p> <p>Proven interpersonal skills</p> <p>Demonstrate ability to work on a rota, including nights and weekends and to provide reasonable flexibility in terms of hours worked.</p> <p>Willing to adapt to the changing needs of the service.</p> <p>Proven ability to work in a team and be supportive of team members.</p> <p>Sensitive and flexible to the needs of the general public and their changing needs.</p>		<p>Application Form/Interview/References</p> <p>Interview</p> <p>Interview Skills</p>