

The strategy is founded on our vision and values organised around 4 strategic priorities.



It sets out our ambition, detailing ways in which we will improve the delivery and quality of care; support our colleagues to be the very best they can be; ensuring we make the best use of our resources to support delivery of sustainable services and recognises the opportunities to collaborate and work in partnership. These priorities are underpinned by embedding a culture of improvement across the organisation.





During 2022/23 we have spent time developing our refreshed clinical strategy. The strategy has been developed in line with our overarching Strategy commitment of being:

- **Patient First** - focused on you, the community we serve
- **Clinically Led** - development has been through our clinical and operational teams
- **Quality & Safety Driven** - ensuring we seek to deliver outstanding care & experience in line with best practice

Along with this commitment is the requirement for the clinical strategy to address and support resolution of our clinical, financial and workforce sustainability issues.

We recognise more than ever that collaboration is critical; over the last two years we have seen the scale and power of what can be achieved when the NHS comes together as one. We will therefore continue to work closely with our system partners to provide the best services for the population of Lancashire and South Cumbria.

Since our last strategy the Royal Lancaster Hospital & the Royal Preston hospital sites have been confirmed as part of the governments New Hospitals Programme, meaning that by 2030 (subject to government funding we will have a new hospitals in the Lancashire & South Cumbria system.

Together we aim to provide outstanding care and experience for those we are looking after now and those who will need our services in the future.

Working in collaboration with our Provider Collaborative partners we are also about to procure a single EPR; giving us great opportunity to maximise collaboration enabled through convergence of systems and processes.

We recognise that the NHS is constantly changing and with change comes opportunities; we continue to be immensely proud of how our staff continue to adapt to new ideas and ways of working.

Together we aim to provide outstanding care an experience for those we are looking after now and those who will need our services in the future.



# Our Vision and Values

**Our Vision:** Creating a great place to be cared for and a great place to work.

# Our Values

## We are... Compassionate



### We will:

- Be kind and caring to each other; our patients and families and our partners
- Consider the feelings of others
- Work together to deliver safe care and a safe working environment
- Be proud of the role we do and how this contributes to patient care

## We are... Ambitious



### We will:

- Go beyond traditional boundaries; being positively receptive to change and improvement
- Work with colleagues and system partners to improve services for our patients, families and carers
- Support each other to listen, learn and develop
- Collaborate with and empower each other

## We are... Respectful and inclusive



### We will:

- Show respect to and for everyone
- Act professionally at all times
- Communicate Effectively – listen to others and seek clarity when needed
- Value each other and the contribution of everyone

## We are... Open, honest and transparent



### We will:

- Seek out feedback and act on it
- Take personal responsibility and accountability for our own actions
- Not be afraid to be challenged
- Ensure consistency and fairness in our approach



## Our year in numbers

Like the rest of the NHS, UHMBT continues to be under extreme pressure, with A&E attendance number records regularly being surpassed. This key data will give you a snap shot of activity at the Trust.



## Number of A&E attendances and number of attendances by ambulance



Emergency road ambulance

**26,950**



Helicopter Air Ambulance

**6**



Non-emergency road ambulance

**92**



**49** Emergency road ambulances with medical escort

Other

**60,940**



Number in £ of operating expenses

**499.5m**

for 2020/21



Number of outpatient attendances

**40,1231**

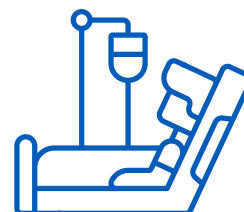
Number of patients had an operation

**10,133**



Number of inpatient spells

**76,380**



Number of staff

**8,694**

(including Bank)

**7,186**

(excluding Bank)



**2,715**

babies born including number of twins and triplets (if any)



Number of community contacts

**413,093**

Adult Community



# Application and appointment process

All vacancies are advertised through NHS Jobs website: **[www.jobs.nhs.uk](http://www.jobs.nhs.uk)**. Once you've created a user account, you will be able to submit your application.





To be eligible for the roles you must be a public member of the Trust and will be required to successfully complete a fit and proper person test.

To register as a member, please follow the below link:

**Introduction ([membra.co.uk](https://membra.co.uk))**





*Together*, we are creating a great place  
to be cared for and a great place to work

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The information in this report is correct to the  
best of our knowledge as of September 2022.  
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EMPLOYER RECOGNITION SCHEME

SILVER AWARD

Proudly supporting those who serve.