

We care, we respect, we are inclusive

THE CHILDREN & YOUNG PEOPLE SERVICES IN NEWHAM

This is the Culture we, the staff of Children & Young People Services in Newham East London, have created for ourselves, each other and the families we serve

- To be **RESPECTFUL** to all, colleagues and service users
- To always encourage and build **TEAMWORK**
- To show **KINDNESS** to everyone, everyday
- To be **POLITE** and **COURTEOUS** always
- To humbly **LISTEN**
- To have and promote effective **COMMUNICATION** skills
- To be **SUPPORTIVE** of all my colleagues
- To show **EMPATHY** in times of need
- To be **PROFESSIONAL** in all of my affairs

This is our CULTURE and these are BEHAVIOURS. 112 members of staff compiled these behaviours and this is what we want our culture to be and we are all dedicated to making this the way we do things.

If anyone is not demonstrating these behaviours - please remind them.